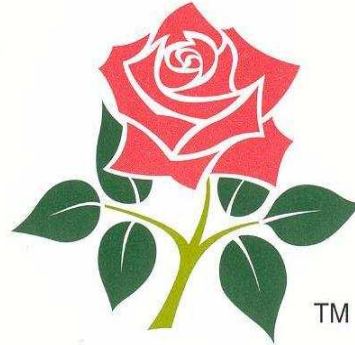


Annual Post-Season Spectator Safety Report
2013



Lancashire County Cricket Club

ANNUAL POST SEASON SPECTATOR SAFETY REPORT

Season 2013

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Introduction

This Annual Post Season Spectator Safety Report relates to Section 6 of the Safety at Sports Grounds Act Policy Statement 2011

The Report identifies, where possible, in chronological sequence the issues associated with all aspects of spectator safety within and under the control of LCCC Safety Management throughout the 2013 Cricket Season.

The Safety Management Team

The Safety Management Team underwent a number of changes prior to the commencement of the 2013 County Cricket Season.

Mr Anthony Mundy was appointed as Director of Operations and with the authority of the Chief Executive, Mr Daniel Gidney, assumed responsibility for all matters relating to Stadium Safety as well as becoming the Safety Certificate Holder on behalf of the Club.

Mr David Arrowsmith, Venue Compliance Manager, left the Clubs' employment.

Mr Mundy was supported in his role by the Venue Event and Safety Manager, Mr Richard Mulcaster.

For Match and Event day operations the role of Safety Officer was undertaken by Mr Ian Aspey supported by Mr Mulcaster under the direction of Mr Mundy. Both Mr Aspey and Mr Mundy hold relevant experience and are qualified to Level 4 NVQ in Spectator Safety Management.

All safety management issues are supported by the maintenance team led by the Venue Facilities Manager, Mr Terry Watson whose liaison with the enforcement officers of Trafford Council is invaluable.



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Review of the Progress of the Aims and Objectives for 2013 Season

The stated Aim and Objective for the 2013 cricket season were:

Objectives

1. Review the Stewarding provision employed for events at the ground
2. Review the Medical provision employed for events at the ground
3. Establish a Key Point telephone system
4. Further integrate the progressive redevelopment of the ground into the Safety Operations
5. Review calculations and recommend necessary adjustments to demonstrate a capacity of 25,000 for the ground

Progress

1. A full review of the Stewarding provision took place and a number of 'in house' stewards were subsequently employed, all of whom held the relevant qualification of Level 2 NVQ and the majority SIA badges. G4S were retained as the preferred stewarding provider to support the 'in house' operations.
2. Medical service provision was reviewed and found to be satisfactory in its present form. Showmed were retained as the preferred provider.
3. The Key Point telephone system has been installed and is fully functional.
4. With the completion of Phase 2 of the ground redevelopment early in to the season, the ground was fully integrated in to the Safety Operation.
5. Necessary adjustments to the ground infrastructure were made during the season and the Club were able to demonstrate a ground capacity capability of 26,000 persons

Conclusion

The Club Management are satisfied that they have suitably demonstrated to the Regulatory Authority that they have successfully attained the Aims and Objectives set.



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Pre Season Issues

Terrorist and Security Issues

As in previous years, National Terrorist and Security issues prior to and during the 2013 season were considered as an integral part of the planning process for events at Emirates Old Trafford Cricket Ground.

During the entire season the 'Threat Level' remained 'Substantial'. Operations at the Club for all events reflected this assessment of the state of alert.

The Club continues its association with GMP Counter Terrorism Unit and Dedicated Search Unit with whom several planning and information meetings took place and advice sought and acted upon in relation not only to sporting and other events at the stadium but also in relation to the on-going redevelopment of the site.

Notwithstanding the status quo in Terrorist threat, the Club requested the services of GMP POLSA teams to conduct searches of the Players Dressing Rooms and the voids under the temporary stands prior to both the Test Match and One Day International to ensure, as far as possible, the safety of all within the stadium.

Pre-match/event liaison with agencies

Lancashire County Cricket Club Safety Management continued close liaison with the police and other relevant agencies prior to every match and event hosted at the stadium.

Match Day Security Strategy

Match Day Security Strategy continued to improve during the 2013 season with the continued development of the computerised Event Management System. Nominated officers of Trafford Council have full access to this system and it was hoped to extend this to the Police, however the internal security systems employed by the police have prevented this from happening.

Liaison with the Local Authority, Emergency Services and Security Services continued and enabled the club to continue business, whatever the risks.

Redevelopment Issues

Phase 2 of the redevelopment of the stadium continued during the early part of the 2013 cricket season culminating in the completion of the Pavilion which was used for the first time on 18th June 2013 for the Yorkshire Bank 40 game versus Scottish Saltires. Phase 2 was now completed and the stadium remained in this configuration for the remainder of the year.



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Outside the Phase 2 Redevelopment, a temporary stand was erected to facilitate crowd attendance for both the Test Match, England versus Australia and the One Day International between the same teams. This stand had a capacity in excess of 8,500 persons but was used only for the two nominated games plus a proving game where it was partially used for the T20 game between Lancashire Lightning and Yorkshire Vikings. The stand was dismantled upon conclusion of the season.

This stand was considered a successful investment by the Club and a similar, but smaller, construction will be erected for the 2014 Test and One Day International fixtures.

Annual Ground Inspection and Equipment Testing Reports.

The stadium, as required, was subject to all the required safety checks as detailed in the document Safety Procedures and Contingency Plans.

Appropriate safety checks were also carried out by the club's own maintenance department as required by the Safety Procedures Manual.

All certificates were forwarded to Trafford Borough Council prior to the issue of the General Safety Certificate for 2013 by the Authority.

The Private Security Industry Act 2001 and the Security Industry Authority (S.I.A.)

Lancashire County Cricket Club complies fully with the requirements of the PSIA 2001.

Our exclusive agreement for the provision of Security services with G4S Secure Solutions (UK) Limited continued during 2013 and included the Car Parking operations and event gate supervision and site supervision.

As indicated earlier in this report, the Club commenced to employ a number of 'In House' stewards during the 2013 season. The Club, although via exemption are not required to employ SIA badged stewards in licenced areas of the ground, made a conscious decision to ensure that all stewards placed in an enforcement role were so qualified and intend to retain this requirement.

Steward Training

G4S continued to provide all of the clubs stewarding and security needs in support of the In House staff outlined above.

G4S is regulated by the Security Industry Authority (SIA).

The size of the company enabled it to provide its own in house training by qualified instructors, in compliance with the Private Security Industry Act 2001.



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The company delivered, as a minimum, training and qualification to Level 3 for all Supervisors and to Level 2 of the National Qualification Framework for General Stewards.

Likewise, 'In House' stewards are required to hold a Level 2 NVQ as a minimum no matter what duty they are allocated with an insistence that supervisors hold a Level 3 or are undergoing training to attain the same.

No Smoking Policy

All the stadium seated areas are designated as No Smoking. This extended policy has been successfully introduced to the stadium for all cricket events and extends and complements the requirements dictated by Regulations. Furthermore, the Club has extended the prohibition to E-Cigarettes in anticipation of any further legal requirements. This extended prohibition has been universally accepted by our customers.

Risk Assessments

Generic Match Day Risk Assessments

The Safety Management Team constantly reviews all aspects of Risk Assessment at the stadium. However particular cognisance is paid prior to the start of each Cricket season to the Generic Risk Assessments for the forthcoming year and amendments are made where particular issues are highlighted.

Specific Match/Event Risk Assessments

As in the previous season, every match and event had specific risk assessments completed. These were published via the Electronic Management System to which Trafford Borough Council's Public Protection Department Officers have immediate access

The classification used for Risk Assessment is simple and accepted by both the police and Trafford Borough Council.

Risk Classification: **CS** – Lowest. **A** - Low. **B** - Medium. **C** - High.

All the events and matches attracted one of the above specific classifications.

Using the system of risk assessment and management prior to the commencement of the season, negotiations took place with the police on which games and events would attract a police presence. These were confirmed as follows:

The 3rd Investec Test Match between England v Australia, 1st to 5th August 2013.

The 2nd NatWest One Day International fixture between England and Australia on Sunday 8th September 2013



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Stadium Usage

This season saw the completion of the relocation of the cricket wicket from an East / West orientation to North / South and thus a full complement of fixtures took place at Emirates Old Trafford. This included 6 LV=CC Division two fixtures with one game being played at Liverpool and one at Southport. The latter two fixtures do not form part of this report as not being under the control of Trafford Licensing. All 6 YB40 fixtures were played at Emirates Old Trafford as were the 5 Friends Providence t20 games.

Due to the continued redevelopment of the stadium it was not possible to host concerts or other outdoor events of any significance during 2013.

The stadium arena was in use for a total of 43 days throughout the year for cricket matches which are listed below.

Cricket Events

The calendar year saw a varied programme of cricket games at Emirates Old Trafford with the total number of days allocated being 43.

The summer of 2013 was relatively friendly from a weather perspective and this resulted in 29 full days of play being held at Emirates Old Trafford with the others either being delayed or interrupted by rain and 2 being lost due to an early finish thanks to a quick victory by the host team.

The new regulation from the ECB to allow the use of flood lights during LV=CC games also assisted in allowing games to progress when otherwise they may have been curtailed by bad light.

3rd Investec Test Match, England v Australia

This game was played between Thursday 1st and Monday 5th August 2013..

The entire stadium was made available for occupation by customers including the temporary structure nominated as D stand housing in excess of 8,500 persons plus two small, temporary structures supporting A stand.

A total of 111,498 persons attended the 5 days of the fixture and the Club are particularly proud of their success in attracting a large crowd for day 5 of the game when inclement weather threatened to ruin the day for all.

A police presence was employed totalling 17 officers of various ranks and designated duties for each day. A total of 12 arrests were made by police, the vast majority outside the stadium for various street trading offences, only 3 arrests were made inside the stadium these being public order related.



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Due to the nature of the event and the requirements of the ECB a large stewarding presence was employed for this game although spectator behaviour was on the whole excellent. A total of 70 ejections were made during the 5 days for a variety of breaches of the Conditions of Entry, mainly ticketing and anti-social behaviour issues.

A total of 78 persons were treated by the medical team over the 5 days, 3 of whom were taken to hospital.

2nd NatWest One Day International, England v Australia

This game was played on Sunday 8th September 2013 and attracted a crowd of 22,076 persons.

The entire stadium was again made available for spectator occupation on this day.

The game passed without major incident. 22 persons were treated by the First Aid team, all for minor ailments with one person being taken to hospital and subsequently released after a short period of assessment.

The Stewarding operation responded to the requirements of the ICC and ECB and their presence prevented any breaches of the protocols required by the governing bodies. 5 persons were ejected from the ground as a result of their breaching of the Conditions of Entry.

A police presence was employed totalling 17 officers of various ranks and designated duties.

Domestic Cricket Events

Throughout the 2013 season, Lancashire County Cricket Club took part in the domestic Second Division of the league Championship (LV=CC), the Yorkshire Bank Pro 40 one day league, and the Friends Provident T20 one day competition.

On the field of play things returned to success in the County Championship with promotion to the first division being attained with 2 games to spare and the Championship of that Division being attained with a game to go.

In the Pro 40 one day league the team failed to emerge from the group stages.

In the Friends Provident T20 Competition the team likewise failed to qualify from the group stage.



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Conclusions

Once again all those involved with the Stadium Safety Management have experienced an extremely busy, varied and challenging year.

The overall spectator attendance for cricket games hosted at the stadium in 2013 was 207,365.

Excluding international cricket matches the total attendance for domestic games was 73,606 spectators.

If we break down the attendances for the 2 One Day / Limited Overs competitions, we find that a total of 28,340 persons attended the t20 games and 14,822 the YB40 competition.

Both the stewarding and event day medical operations are constantly monitored to ensure that the exacting standards previously attained are maintained and, where possible, further improved.

Liaison and co operation with the Local Authority, Police, Fire and Rescue, and Health Authorities continued and relationships are strong and areas of responsibility are clear.

The liaison with the local Police has continued to be strong and the sharing of information has proved to be advantageous to both parties. During 2013 the police, by agreement, were present only at the international fixtures. We continue our 'open door' policy for members of the management and Special Events Office to attend any fixture to monitor and advise as they see fit. We expect this arrangement to continue into and beyond the 2014 season.

Prior to the England versus Australia test match a Table Top exercise was held involving representatives of the Emergency Services, the Local Authority Safety and Licensing team and the Club Safety Management team. During the exercise, the Police and NHS representatives motioned that the Club should employ an NHS Manager for the Test and other major events to ensure, in their view, that a swift response could be made to any emergency medical issue raised at the venue. After a subsequent full review of the processes at the ground by the Club and Trafford Licensing and including advice from the Sport Ground Safety Authority, it was decided that the present provision of medical cover, fully risk assessed, more than met the minimum provision contained within the guidance contained within the Green Guide and the conditions imposed on the Club by the Safety Certificate. Consequently the NHS Ambulance service was not requested to provide cover during the test match or any other game during the season. There was no adverse effect due to this decision.

Throughout the Cricket season the medical team treated a total of 123 people during match days for injuries or illnesses. 4 of the total number needed to be referred to hospital for further treatment.



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Responsibility for Fire Prevention and Safety Regulation on match days was allocated for this season to a dedicated team from within the 'In House' and G4S stewarding presence. This process is subject to review after the experimental period during the season..

All fire fighting equipment is checked by this same team on match days supported by the 24/7 security team on non-match days. This process ensures that all equipment is in place and fully serviceable. Records of these checks are made and kept.

As previously mentioned training will always remain a foundation of the Lancashire County Cricket Club match day safety management policy.

Match day Incident Reports submitted by safety personnel add to the extensive match day information available to Lancashire County Cricket Club safety management ensuring effective monitoring, assessment and resolution, where necessary, of issues associated with spectator safety.

We continue with our commitment to sharing information with Trafford BC and allowed them real time access to relevant sections of the Lancashire County Cricket Club Event Management Portal which allows the officials of the Council to interrogate information relating to events without the need to contact individuals at the Club. This process has focused the needs of both the Club and Trafford BC to inform and direct improvements in safety and business development.

Objective for 2014

The Safety Management team at Lancashire County Cricket Club has set the following objectives for 2014.

1. A further review of the Stewarding Operations at the Club with the initiative of using Honorary Stewards for duties within the stadium being commenced this year.
2. Integration of a 'Pay on Foot' car parking system at the ground for day to day and Matchday operations.
3. Introduction of an inner fence line to separate the stadium bowl from the car parks and non-match areas of the ground.

Daniel Gidney
Chief Executive Officer
Lancashire County Cricket Club Limited

